

# Terms and Conditions

## \* Application and payment

1. Pass to us copy of passport with 6 month validity from tour departure date.
2. Complete application form along with paying tour deposit of HK\$4,000 to secure tour seat.
3. Owing to foreign exchange fluctuation, we reserve the right, before payment of balance, altering tour fare.
4. Tour fare balance be paid at least 45 days before departure, failing which, the reserved tour seat would be cancelled and the paid deposit be forfeited as well. Such deposit is non-transferable to other person or other tours.
5. For late application within 5 days from departure, applicant has to make payment by cash or cashier order.
6. Once tour fare balance is made, any foreign exchange will not affect tour fare of such customers.

## \* Items tour fare covered in tour destination countries

1. Round trip air ticket in economy class
2. Share-room accommodation in hotels with categories as specified in tour pamphlet or email communication.
3. Ground transportation, usually air-conditioned bus coach, in local area.
4. Daily breakfasts, lunches and dinners as specified in tour pamphlet or email communication.
5. All tour sites and activities as specified in tour pamphlet or email communication.
6. Escort be provided for tour with members not less than 20.
7. Tips for hotels, restaurants, escort, local guide and driver during tour.
8. One carry-on luggage and one check-in luggage with dimensions and weights be well specified in pre-tour party or email communication.
9. Tour fare might change and be confirmed upon deposit payment.

## \* Items not covered in tour fare

1. Issuance of travel document as well as entry visa and vaccination cost, if so required.
2. Airport tax in destination countries as well as luggage overweight cost.
3. All private consumption in drinks, wines, laundry and telecommunications etc.

4. All activities not specified in tour pamphlet or email communications.
5. All additional costs triggered by traffic congestion, strikes, adverse weather which is not under our control
6. Insurance costs.

## \* Other special circumstances

1. Tour fare is set basing on air ticket costs and foreign exchange, and if there is fluctuation in fuel surcharge and foreign exchange, we reserve the right altering the tour fare. ( this does not apply to customers who have already made tour fare balance )
2. All hotels are booked in line with the itineraries and we reserve the right to make changes to other hotels with same category. ( booked hotels might not have sufficient rooms or might not able to provide service ) Accommodation is on share-room basis.
3. Late applicant who cannot pair up to share room with others would have to pay single room supplement.
4. If applicant cannot join the tour owing to visa is not approved, we reserve the right charging all administration costs incurred.
5. If tour member is not allowed to enter destination country even though he holds valid travel document as well as valid visa, his tour payment is not refundable and not transferable

## \* Tour cancellation and refund arrangement

### ( Tour cancellation )

1. Owing to insufficient registrations ( not applicable to chartered tour ), flight seat or transportation problem or unforeseeable circumstances, we have the right, no less than 7 days from departure, cancel the tour. Tour fare payment would be refunded after deducting all handling fees incurred and visa fee, if any.
2. If tour member chooses to go with other tour with our company and the fare uner new tour is different from that of origianl one, the customer has to cover the deficit while surplus would be forfeited. Customer has to handle , in person or wrttten communication for all such cancellation or information change.

### ( Refund Arrangement )

- After registration, if tour member has to make cancellation or alter departure location, departure date or registration name. All these are treated as cancellation initiated by customer and be refunded as follow on a per person per tour basis:
- a) All deposits forefitted if cancellation is made 45 days or earlier from departure.
  - b) 50% tour fee be forefitted if cancellation is made 30-44 days from departure.
  - c) 75% tour fee be forefitted if cancellation is made 23-29 days from departure.
  - d) 100% tour fee be forefitted if cancellation is made within 22 days from departure or during the tour.

- e) If visa is not approved or issued on application initiated by customer or issuance is delayed owing to non-provision of relevant information, tour payment would be refunded in manner as said above.

## \* Liability issue

Being responsible to our customers, the land and flight operator we use, arranging hotel accommodation and transportation such as planes, boats, buses and trains etc, conduct all such arrangements in accordance with their own safety standard. In case there is damage or loss on luggage, human body or financial property, these will be resolved in line with respective safety measures associated, and our company is not accountable for such compensation. All hotels, meals and tour activities are arranged as per tour pamphlet or email communications, if unexpected circumstances such as visa delay, strikes, adverse weather, loss of travel documents or hotel overbooking etc. come up, we reserve the right to alter tour route or make site cancellations and we assume no liability to any loss, if any, so incurred. If there is any tour member who, despite repeated reminders, keep insulting other tour members or relevant personnel, for the interest of the tour, we reserve the right demanding that person quitting the tour immediately, and no refund would be made to such person.

## \* Liability of air lines

Airlines is only liable for all responsibilities as stipulated in air ticket document. Do take note that it is your own responsibility if you cannot get into the plane.

## \* Chartered Tours

**In additional to all so mentioned above, what we communicate on emails would also form the basis how the tour is to be operated.**

**" The tour fare paid has already included 0.15% stamp duty fee implying this tour is already under the protection of the reserve fund with Travel Industry of Hong Kong. Compensation would be done in case the travel agent is bankrupt or closed down leading to the tour cannot be conducted. )"**